#### Notes

## Caro Area Guide

**To Public Services** 



### **City Council**

Joseph Greene, Mayor Robert Eschenbacher, Mayor Pro-Tem Don Hall Tisha Jones-Holbec

### **City Staff**

Jill White

Matthew Lane, Manager Sara Savage, Clerk/Treasurer Brian Newcomb, Chief of Police Randall Heckroth, Fire Chief 317 South State Street Caro MI 48723

Jeff

Updated 10/2020

## **Guide to City Services**

City Services	Phone Number	Description
Emergencies	911	Call immediately for medical, fire, life-threatening events, crimes and accidents
City Manager	989-673-7671	The Manager oversees the day-to-day activities of the community, as well as provides City Council and citizen support.
City Clerk/Treasurer	989-673-7671	The Clerk/Treasurer oversees the city offices, prepares agendas for upcoming meetings, FOIA request, collect taxes, handles elections and pays bills.
Utility billing/Taxes/ Accounts receivable	989-673-2226	Water, sewer, and rubbish and trash utility accounts, payment information for property taxes.  Online payments can be made at www.carocity.net or you can download the PSN payment app or over the phone at 877-885-7968.

Police	989-673-2402 - Non emergency	Criminal investigations, traffic enforcement, gun regulations, and general assistance
Fire	989-673-2002 - Non emergency	Burn permits
Ordinance Enforcement	989-673-1373	It is the purpose of this office to prevent, reduce, or eliminate blight in the city by the prevention or elimination of contributing factors and causes of blight which exist or which may exist in the future in the city.
Department of Public Works	989-673-2571	The DPW maintains the streets, sidewalks, public parking lots, parks, water and sewer systems. The DPW operates wells, and treatment facilities and maintain the distribution system.
Brush pick-up	989-673-2571	The brush chipping will be the first Monday in May, third Monday in July and first Monday in October. All brush should be out for collection no later than 7:30 a.m. on pick up day.

Leaf pick-up	989-673-2571	The DPW provides leaf
Wastewater Treatment Plant	989-673-2840	The WWTP operates and maintains the wastewater system and plant
Zoning Permits	989-673-1373	Residential zoning
Assessor	989-672-3830	Tax assessing is provided to the city through Tuscola
Rubbish and Trash pick-up	989-673-2226	Garbage is picked up on Thursday's and needs to be placed to the curb by 6 am. Included in garbage pick up is recycling and yard waste. Bulk items require calling Emterra

City of Caro Commissions and Boards
All meetings are open to the public.
Please call City Hall at 989-673-7671
to confirm meeting time. Meetings
held in City Council chambers unless
otherwise noted.

City Council First & Third Monday, 7:30 pm

Planning Commission Second & Fourth Tuesday, 7pm Downtown Development Authority Second Wednesday, Noon

Parks and Recreation Committee Third Wednesday, 7pm

Zoning Board of Appeals
As Required

## **Understanding your Utility Bill**

The City of Caro bills on a bimonthly basis. You will receive six bills a year. They are mailed on the first of every February, April, June, August, October and December. Bills are due 30 days later and if not paid by the due date an 8% penalty will be added.

Below is an example of a residential bill with 7,000 gallons of usage:

Water base* up to 5,000 gallons of water use	\$22.00
Additional water usage of 2,000 gallons at \$2.23	\$4.46
Sewer base*	\$8.00
Sewer usage of 7,000 gallons at \$11.40	\$79.80
(\$11.40 per 1,000 gallons)	
Rubbish and Trash	\$25.30
Total due	\$139.56

\*The City of Caro is faced with debt for service and repairs therefore; it is the policy of the City of Caro that all properties with access to the water/sewer system are subject to minimum base fees regardless if the water is on or off.

City of Caro Utility Customers:

## Paying your utility bill is easy as





View and pay your bills at www.CaroCity.net



Download PSN Payments from the App Store® or Google Play™



Call toll-free at 877-885-7968

- View balance, past payments, and receipts
- Set & manage Auto-Pay
- Store payment methods
- Payment convenience fees apply: 2.75% (+\$0.50 for payments under \$100.00)
- for credit/debit cards; \$1.00 for check/savings payments



### Things to do in Caro

#### **Chippewa Park**

Located just off of M-24 in Caro, Chippewa Park offers a scenic walk through the woods, where the is always an abundance of wildlife. Enjoy launching your kayak or boat for a leisure cruise along the Cass River.

#### Dog park

Located at Chippewa Park.

#### **Sledding hill**

Located at Chippewa Park. Spend the day sledding with your friends and family.

#### Splash pad and playscape

Located in Bieth Park on Park Drive. Spend your lazy summer days cooling off in the splash pad after playing on

#### **Commissions and Boards**

#### **Tuscola Area Airport**

1750 Speirs Dr., Caro MI 48723 Second Thursday of the month at 4:30 pm at airport

# Tuscola County Board of Commissioners

125 W Lincoln St., Caro MI 48723 Second & Fourth Thursday of the month at 8 am the playscape.

#### **Tuscola County Fair**

Annual Tuscola County Fair located in the fairgrounds.

#### **Cars & Crafts**

Entertainment tents, food vendors, kids area, crafters, car show

#### **Gingerbread village**

Taste of Caro, tree lighting, Santa arrives on the fire truck, carolers. Fun for the whole family

#### **Tuscola County Pumpkin Festival**

Caro is the home of the Tuscola County Pumpkin Festival, an October tradition which was started in 1981. It is held the first Thursday through Sunday in October

#### **Caro Area Chamber of Commerce**

429 N State St., Caro MI 48723 989-673-5211 First Thursday of the month at 8 am

#### **Economic Development Commission**

141 S Almer Street, Caro MI 48723 989-673-2849 Third Wednesday of the month at 7:30 pm

#### **Tuscola County Fair Board**

188 Park Drive, Caro MI 48723
Jackie 989-302-0191
First Monday of the month at 7 pm

Other Services		
City Assessor	989-672-3830	Angie Daniels, Assessor 125 W Lincoln St., Caro MI 48723
Detroit Edison (DTE)	800-477-4747	Electrical service
Consumers Energy	800-477-5050	Natural gas service
Charter Communications	833-267-6094	Internet provider
Secretary of State	888-767-6424	www.michigan.gov/sos 150 Millwood St., Caro MI 48723
Tuscola County Treasurer	989-672-3890	125 W Lincoln St., Caro MI 48723
Tuscola County Clerk	989-672-3780	440 N State St., Caro MI 48723
Tuscola County Building Codes	989-672-3750	1309 Cleaver Rd., Caro MI 48723
Caro Area District Library	989-673-4329	840 W Frank St., Caro MI 48723
Post office	800-275-8777	210 W Lincoln St., Caro MI 48723
Thumbody Express	989-673-8488	Public transportation provided to Caro, Indianfields and Almer
Tuscola County Recycling	989-672-1673	987 Ellington St (M24) Caro MI 48723
Caro Community Schools	989-673-3160	301 N Hooper St., Caro MI 48723
Tuscola County ISD	989-673-2144	1385 Cleaver Rd., Caro MI 48723