

# **CITY OF CARO**

## **WATER/SEWER ADJUSTMENT**

### **POLICY**

The City of Caro will determine water/sewer adjustments based upon meeting the following criteria:

1. Only a party with a current possessory interest in the property has the authority to request a water/sewer adjustment to their bill. Current possessory interest is defined as a party named on a warranty deed, quit claim deed, sheriff's deed, or land contract.
2. All requests are to be in writing by a party with a current possessory interest in the property and the request shall state the reason for the request.
3. Requests for adjustments will only be granted to residential and commercial accounts with an average annual consumption of 100,000 gallons or below. Industrial accounts are exempt from this policy.
4. Such party shall also provide proof of repair to the residence such as a paid receipt for the parts and/or labor.
5. The adjustment shall be made only to the most recent bill by excluding that bill and doing an average by using the past six billings to determine the adjusted amount for the most recent billing.
6. Requests for adjustments can only be requested once every four years.
7. Adjustments will only be made after meeting all the above criteria.
8. All adjustments will be subject to a \$50.00 administration fee.

Adopted by Council: 8-16-10

Revised by Council: 9-19-11, 03-01-21

Policy # 10-23